



Dear Provider:

We are pleased to introduce an exciting new electronic payment (ePayment) process with Zelis® Payments. This alliance provides us with the latest in secure ePayment technology to accelerate and add efficiency to our claims payment process.

**The Business Advantages of Zelis Payments:**

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- Streamline claims processing with a standardized and simpler method to decipher detailed EOPs
- Consolidate payments from multiple payers resulting in less paperwork
- Eliminate bank deposits or lockbox fees; fewer checks clearing your account may mean lower bank fees
- Import ePayment data for more accurate posting
- Enhance security as checks are not sent through the postal system where they may be lost or stolen

**Options for Receiving ePayments:**

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- **VRA™ (Virtual Reimbursement Account)**  
VRA is the most efficient way to maximize payment process for your practice, facility or health system by settling electronic payments directly into your bank account.  
  
VRA offers a choice of MasterCard or ACH payment delivery. VRA is CAQH CORE®-certified vendor product, which ensures compliance with ACA standards and HIPAA requirements.
- **Select:** Select payments utilize a MasterCard branded, reloadable, virtual credit card which may either be faxed to or downloaded by the provider. The provider inputs the virtual credit card information into their credit card terminal to receive immediate payment for the claim.

**Each Zelis Payments product gives the Provider multiple options to access their data and customize notifications, as well as utilize a number of other features via our secure web portal.**

Should you request them, traditional check payments are still available.

**Registering for Zelis Payments:**

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To create a Provider Portal account, simply visit <https://provider.zelispayments.com/Registration> and follow the instructions to create an account:

- ◆ **Request User Registration:** If you are interested in enrolling for Zelis Payments, but have not received a payment from us in the past, click "Continue" next to "Request User Registration."
- ◆ **Verified User:** If you have received a payment from Zelis Payments and have a registration code, click "Continue" next to "Verified User." To have a registration code reset, contact the Zelis Payments' Membership Department at 877.828.8770.

After the initial setup there are no changes or set up programming requirements. All remittance information is available 24/7 via <https://provider.zelispayments.com/Registration> and can be downloaded into a PDF, CSV or standard 835 file format. For any additional information or questions, please contact Zelis Payments' Client Service Department at 877.828.8770.

We hope that you are as excited about improving the claims payment process as we are. Together with Zelis Payments, we look forward to the opportunity to add efficiency and speed to the payment of your claims.

Sincerely,  
Dominion National