

Kansas Preferred Blue Medicare Advantage 101

Frequently Asked Questions (FAQs)

Q:

Where can I find a faxable Prior Authorization form?

A:

Faxable Prior Authorization forms are located on the [Medicare Advantage Provider section](#) of our website. Under "Forms"> "Prior Authorization Assessments"

Q:

Where do non-contracting providers submit their claims?

A:

All providers will submit claims as normal for BCBSKS.

Electronic Payer ID: 47163

Q:

How are non-contracting RHC providers reimbursed?

A:

We will reimburse your facility per your contracted Medicare rate. We will obtain a copy of your rate letter to ensure proper reimbursement.

Q:

Where do I send my rate letter to?

A:

Rate letters can be emailed to marateletters@bcbsks.com.

Q:

If a patient is admitted to the ER on Friday, when do I need to prior auth?

A:

By the end of the next **business day**. Normal business hours for Kansas Preferred Blue Medicare Customer Service are 8:00am-6:00pm (CST) Monday-Friday.

Q:

Where can I find documentation of what time frame I need to prior auth?

A:

On Pages 51 and 65 of the Medicare Advantage Provider manual.



BlueCross BlueShield
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Q: Can a non-contracting provider get an electronic RA (835) and EFT?

A: Yes, you can get an electronic RA (835) and EFT.

Q: Will the RA for non-contracting providers be available online?

A: Yes, you will be able to access the RA, through the Medicare Advantage Provider Portal after your first claim has processed.

Q: When can people enroll in this product?

A: The Annual Enrollment Period (AEP) for MA is October 15th- December 7th each year. Some Medicare beneficiaries may qualify for Special Enrollment Period (SEP) outside of that time frame. SEP information can be located on the CMS website.



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