



Professional Provider Report

A newsletter for professional providers
and their staff members

January 6, 2022 • S-1-22

The Consolidated Appropriations Act requires provider directory information to be validated at least every 90 days

As we previously communicated with you, the Consolidated Appropriations Act (CAA) outlines new requirements for maintaining and validating information to include provider directories (CAA Section 116). The intent of these requirements is to help individuals make informed choices when selecting a provider.

What to Expect

To comply with these new CAA provisions, insurers must develop a process to verify provider directory accuracy. Effective Jan. 1, 2022, CAA requires that Blue Cross and Blue Shield of Kansas (BCBSKS) provide and regularly maintain an online provider directory to members. Providers must validate their information at least every 90 days through the provider portal. The directories must be available to participants, beneficiaries, and enrollees.

Directories should display at a minimum the following information about each provider:

- Name
- Address
- Specialty
- Phone number
- Digital contact information (email address and/or URL)

PLEASE NOTE: BCBSKS will use the URL of the provider website as the digital contact information. The URL on file will run through a routine validation process to ensure it is accessible by the public.

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Update to Qualifying for Provider Information Portal (PRT)

In the 2022 CAP Mailing we reported the attestation date qualifying the provider for QBRP incentive January 1, 2022 would set the date for the CAA Attest No Less Than 90 Days contractual requirement. Providers who attested for QBRP September – November will have incentive starting January 1, 2022. Providers who did not attest during that period and may have attested quarterly if Medicare Advantage contracted or bi-annually otherwise would be scheduled to be suppressed from the provider directory January 1, 2022 due to CAA directory regulations. In the absence of communications specific to CAA impacts of not attesting at least every 90 days it is necessary to change our initial message and request all CAP providers attest to their data between January 1, 2022 and February 28, 2022. This date will establish the CAA rolling 90 days requirement and the QBRP incentive that begins April 1, 2022. Providers who may have already attested in December and qualified for the April 1, 2022 QBRP incentive will need to attest again before February 28, 2022 to set their last attest date for the CAA requirement for the system to calculate the next attest due date for attesting no less than once every 90 days. This new attest date establishing the rolling 90 days will not update the QBRP attest date if the provider has already qualified for QBRP in an earlier attest. Updates to the information forms on the web are outlined below to assist with adhering to due dates for both QBRP incentive and the Attest No Less Than 90 Days.

QBRP Qualifying Periods as communicated in the 2022 CAP Mailing repeated below as reference information to the Qualifying Period End Dates that will update at the end of each qualifying period. We are into the 2nd qualifying period as of this newsletter. Providers who did not attest between September 2021 and November 30th, 2021 will not have qualified for RPT QBRP incentive effective January 1, 2022. Providers are encouraged to attest before February 28th to restore their RPT QBRP incentive effective April 1, 2022 and establish their CAA attest at least every 90 days requirement.

Qualifying for Provider Information Portal (PRT)

The following is a list of incentive effective dates and the corresponding qualifying periods. **The attestation date qualifying the provider for January 1, 2022 incentive will also serve as the start date for the new rolling 90 day attestation contractual requirement.**

Qualifying Period	Incentive
September 2021 - November 2021	January 1, 2022
December 2021 - February 2022	April 1, 2022
March 2022 - May 2022	July 1, 2022
June 2022 - August 2022	October 1, 2022

2022 Availity Provider Information Form Updates

The web forms have been updated to show last attest and next attest due dates to assist providers with attesting for both the CAA rolling 90 days and the QBRP rolling 90 days qualifying period. QBRP has a set 90-day qualifying period whereas the Attest No Less Than 90 Days is calculated from the last date an information form was submitted.


New layout on the web page to displaying dates

QBRP Incentive		Attest No Less Than 90 Days	
Qualifying Date	Qualifying End Date	Last Attest Date	Attest Due Date

QBRP Incentive –

- Qualifying Date – The date the provider qualified for QBRP in a qualifying period.
- Qualifying Period End Date – The last date in one of the four QBRP qualifying periods. This date will not change until the end date of the qualifying period has passed. The new end date of the new qualifying period will display at that time.

Attest No Less Than Every 90 Days – Contractual

- Last Attest Date – Date the provider attested last for any reason, i.e., QBRP, form submitted to change an address or office hours. Each time a form is submitted the Last Attest date will update.
- Attest Due Date – Date is calculated out 89 days form the Last Attest Date
-  Caution Flag – The caution flag will appear on the provider record indicating to the provider the attestation is due in 30 days.

Form Last Submitted Need to Know

1. Beginning January 1, 2022, the Form Last Submit date may be blank on the form page. Once the form is submitted the Form Last Submitted date will display and will update each time a form is submitted.
2. IF the provider has not attested in the QBRP qualifying period of December 2021-February 2022 and attests before the period ends the date provider attests will display in the QBRP Incentive Qualifying date section of the provider roster and to the Attest No Less than Every 90 Days, Last Attest Date section of the provider roster.
3. The Form Last Submit date will change each time the form is submitted and will update the Attest No Less than Every 90 Days, Last Submit Date and the next attest due date will recalculate.
4. The QBRP Qualifying date will not change when additional forms are submitted in a QBRP qualifying period. One date in a QBRP qualifying period is all that is needed to satisfy the QBRP requirement for that period.