



Professional Provider Report

A newsletter for professional providers and their staff members

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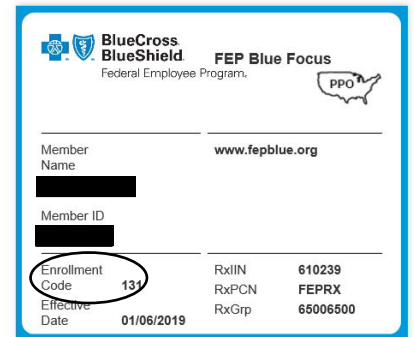
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FEP Blue Focus product requires prior authorization

The Federal Employee Program (FEP) is introducing a new product, FEP Blue Focus, effective Jan. 1, 2019. FEP is administered by Blue plans, including Blue Cross and Blue Shield of Kansas (BCBSKS).

FEP Blue Focus is a unique product in that it requires prior authorization for many non-emergency services. A searchable list of CPT codes that require prior authorization can be accessed securely by logging in through Availity.com. If a service is not prior authorized, the member will face a \$100 penalty that may be applied in the form of reduced reimbursement, the balance being member responsibility.



FEP Blue Focus members' ID cards will have FEP Blue Focus on the top of the card and will have the Enrollment Code of 131, 132, or 133 in the lower left-hand corner (refer to image above for an example). FEP Blue Focus members also can be identified with the Enrollment Code (referred to as Group Number online) at Availity.com.

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Dustin Kimmel,
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Some member ID cards delayed

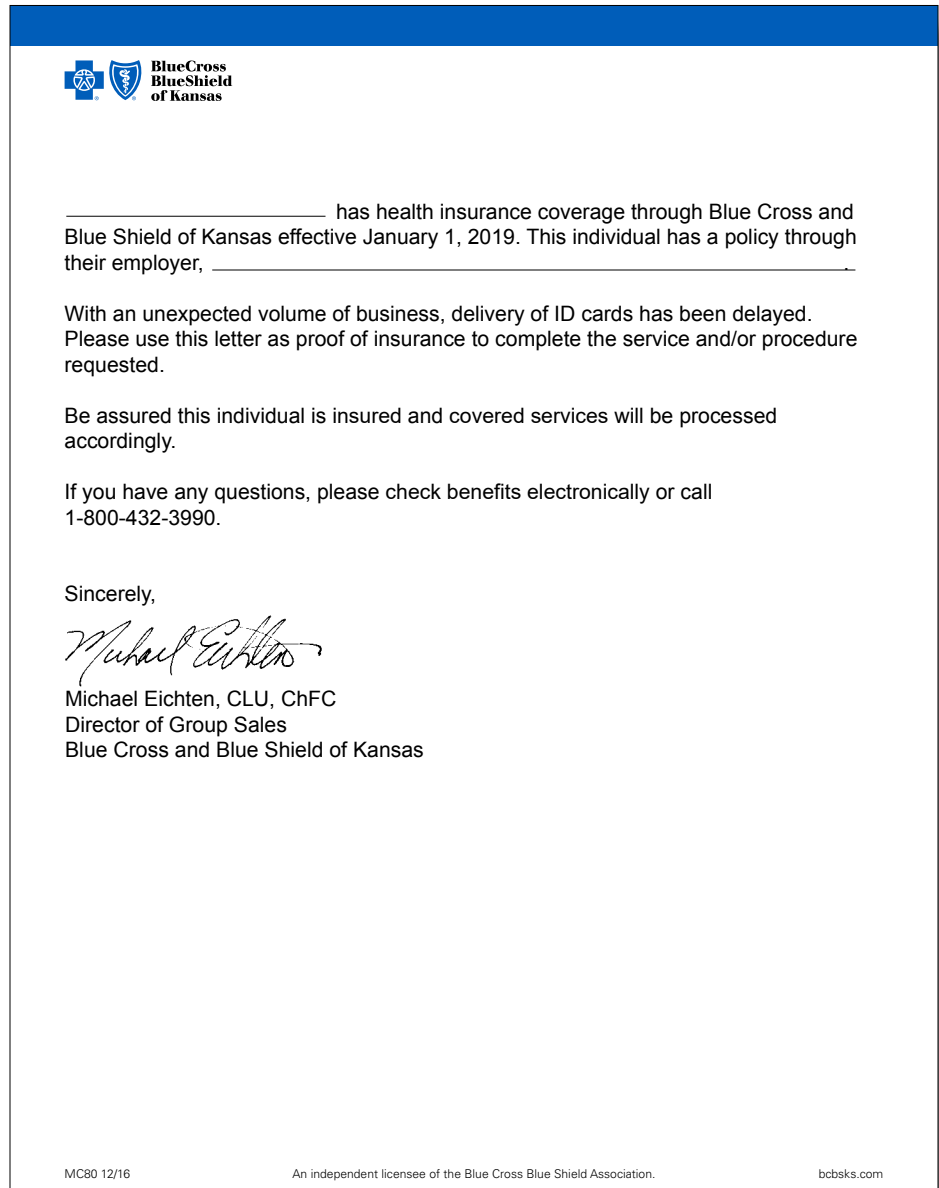
Blue Cross and Blue Shield of Kansas has experienced an unexpected volume of business recently, causing a delay in the delivery of member ID cards for several employer groups. The letter (at right) was mailed to members who are affected by the delay. Members possessing this letter have coverage effective Jan. 1, 2019.

The letter states:

“(Member) has health insurance coverage through Blue Cross and Blue Shield of Kansas effective January 1, 2019. This individual has a policy through their employer, (Employer).

With an unexpected volume of business, delivery of ID cards has been delayed. Please use this letter as proof of insurance to complete the service and/or procedure requested.

Be assured this individual is insured and covered services will be processed accordingly.”



FEP: Member could be penalized if no prior authorization

Continued from page 1

While the members enrolling in FEP Blue Focus should be aware of the need for prior authorization and the penalty, BCBSKS asks contracting

providers to help these members avoid the penalty by searching the list before performing services. This also will help avoid any potential problems with recouping fees from the member.

For more information, contact your Professional Relations representative or Provider Network Services in Topeka at 785-291-4135 or 800-432-3587.